

Your trip will be here before you know it! These are your travel documents. Please familiarize yourself with the information provided and bring with for reference when you travel.

Transfers - Round trip airport transfers (the ride between the airport and resort) are included as long as you have provided us with your flight itinerary. Please refer to the Transfer Confirmation for details. After clearing customs and exiting the airport, a transfer rep will meet you outside of the airport and direct you to your waiting transfer. **IMPORTANT:** At least 48 hours prior to checking out of the resort, you must contact the transfer company to reconfirm your return ride back to the airport. This is when you will get your pick-up time. Please review your flight itinerary often as schedules can frequently change. It is your responsibility to let the transfer company know of any changes to your itinerary so pick-up details can be adjusted.

Passports - Don't forget your passports! Please check to make sure your passport is valid for 6 months after you travel. Make copies of your passport and stash in your luggage and leave a copy with someone at home. If you are not a US citizen, or are traveling with a non-US passport, please consult with the destination's tourist board or www.travel.state.gov for entry requirements.

Cash & Gratuities - There is no need to exchange dollars into local currency. It is a good idea to call your credit card company and let them know where and when you are traveling so they do not flag your purchases as fraud. Most resorts require a credit card imprint and payment hold at check-in. Please be sure to have a valid credit card with you. Visa and Mastercard are widely accepted while American Express and Discover are not. Even though tips are technically included at all-inclusive resorts, we recommend bringing small bills (1's and 5's) to use for tipping here and there. Resort employees work hard and appreciate tips for excellent service. Your transfer/shuttle driver is not a resort employee and will expect a tip. We recommend \$10-20 for a private ride or \$1-2 per bag for a shared ride. Around the resort, we recommend \$2 for every other round of drinks at the bar, \$5-10 for dinner service, \$5 per day for housekeeping, etc. Do what you're comfortable with, and in response to the service you receive.

Connectivity - Cell service is available, but please contact your cell carrier to discuss a temporary international plan. Resorts will also have wifi available for you. It is a good idea to check to see if your resort has an app you can download. Many post activities, menus and take dinner reservations via their app.

Dress Codes - Restaurants often have dress codes, especially in the evening. Men, you will be most comfortable in a pair of khakis and a collared shirt in the evenings. Long pants and closed toe shoes may be required in some restaurants. Ladies, capris, sun dresses and slacks are all acceptable. Bring a light sweater for evenings as the air conditioning can be chilly. Please refer to your resort's website or app for details.

Cancel Insurance - If you purchased Cancel Insurance and an emergency arises that requires you to cancel, you must cancel before your departure. If you cannot reach us directly, please call the number in your travel documents until you reach someone who confirms the cancellation. A no-show is not considered a cancellation.

Terms & Conditions - Romance Travel Group acts solely as a sales agent for travel suppliers, making reservations on your behalf, and is not responsible for the actions or inactions of such suppliers. You may reference the full agreed upon terms and conditions at romancetravelgroup.com/terms-and-conditions.html.

If you need anything at all, please don't hesitate to contact us. If you need assistance while traveling, you can email, text or call us, or refer to the numbers in your travel documents for help.

It has been a pleasure helping you with your travel plans! Have a fabulous trip!

Your Romance Travel Group Team

Shelli, Heather, Abigail, Jodi & Shannon

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